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| **Minor Awards - Names** | **Stock Control** |
| **Minor Awards - Codes** | **4N1184** |
| **Level** | **4** |

**Suggested resources to support delivery at Level 4:**

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| **Theme/Topic** | **Type** | **Relevance** | **Author/Source** | **Web Link** |
| Definitions and terminology | Education/ Dictionary | Students find the language of stock control and management tricky. Adapt this resource for Level 4 students and if this resource is given out to each student is serves as a course dictionary. | Wiley | <https://www.wiley.com/legacy/wileychi/waters/supp/Glossary.pdf> |
| Stock Control | Education – basics of stock control in a nutshell | This online source of education from the BBC under the title BUSINESS and subtitle of PRODUCTION gives a short bitesize revision and content materials of the basics of stock control. Excellent Stock Control starting point for tutors and students alike. You may have to simplify and adapt some of the materials to suit Level 4 QQI and your audience/class attendees. | BBC Education | <https://www.bbc.com/education/guides/zcbr87h/test> |
| Just in Time method of stock control | Education – basics of stock control in a nutshell | As above. These contain video clips and a downloadable script for each video along with a test to confirm knowledge at the end of the session you are teaching. | BBC Education | <https://www.bbc.com/bitesize/topics/zdpfb9q/resources/1> |
| Efficiency | Education – basics of stock control in a nutshell | As above | BBC Education | <https://www.bbc.com/bitesize/guides/zby34wx/revision/1> |
| Production Methods | Education – basics of stock control in a nutshell | As above | BBC Education | <https://www.bbc.com/bitesize/guides/z3fvcdm/revision/1> |
| Economies of Scale | Education – basics of stock control in a nutshell | As above | BBC Education | <https://www.bbc.com/bitesize/guides/zgvb9j6/revision/1> |
| Quality | Education – basics of stock control in a nutshell | As above | BBC Education | <https://www.bbc.com/bitesize/guides/zr3gkqt/revision/1> |
| Stock management | **Test/Quiz** | This is a **free downloadable** resource testing the knowledge you have taught in the above sections.  Note: You need to register on this website to be able to download it. | Times Educational Supplement. (TES)  Author: [bastientsc](https://www.tes.com/teaching-resources/shop/bastientsc)  Created: Apr 25, 2011| Updated: Dec 8, 2013. | <https://www.tes.com/teaching-resource/stock-control-activity-6079189>  TES, formerly known as the **Times Educational Supplement**, is a weekly UK publication aimed primarily at school teachers in the UK. It was first published in 1910 as a pull-out supplement in The Times newspaper. |
| Purchasing and Stock Control | Commercial business orientated stock control education. | Downloadable PDF document on purchasing and **Stock Control**. This is an excellent guide to help you broaden your understanding of the purchasing and **stock control** functions in the context of a small business. You will have to adjust material to suite Level 4 QQI students. | Failte Ireland | <http://www.failteireland.ie/FailteIreland/media/WebsiteStructure/Documents/2_Develop_Your_Business/1_StartGrow_Your_Business/Purchasing_and_Stock_Control.pdf> |
| Consumer Protection in relation to the Retail / Customer Service element  of this module | Up to date consumer law and retail legislation | An excellent resource which can be adapted to suit Level 4 students. | Citizens Information Ireland | <http://www.citizensinformation.ie/en/consumer_affairs/consumer_protection/consumer_rights/consumer_protection_act_2007.html> |
| Consumer Protection | Education / Legislation | The body in Ireland which has authority over this area as delegated by the Irish Government. An excellent resource. | Consumer Protection and Competition Commission Ireland (CCPC) | <https://www.ccpc.ie/> (copy and paste this link into the web browser) |
| Retail | Education / Commercial retail knowledge | The body in Ireland which represents the retail industry. Retail Ireland is the leading voice of Irish retailers and works to represent the sector's interests to Government, media and all other stakeholders. Go to section About our Industry for statistics and facts on retail in Ireland. An excellent resource with other links within the site to research further areas. Adapt materials to Level 4 QQI. | Retail Ireland | <https://www.retailireland.ie/Sectors/RI/RI.nsf/vPages/About_Retail_Ireland~introduction?OpenDocument> |
| Business/ Retail | Education and commercial up to date information | Ibec is Ireland's largest lobby group representing Irish business both domestically and internationally. | Ibec | <https://www.ibec.ie/IBEC/BA.nsf/vPages/Business_Sectors~retail-ireland> |
| Supply Chain Initiative | EU | The Supply Chain Initiative (SCI) is a joint initiative launched by several EU level associations. The purpose of the SCI is to promote fair business practices in the food supply chain as a basis for commercial dealings. Interesting information on developments within They represent the food and drink industry (FoodDrinkEurope), the branded goods manufacturers (AIM), the retail sector (the European Retail Round Table (ERRT), EuroCommerce and Independent Retail Europe), SMEs (UEAPME), and agricultural traders (CELCAA). Adapt materials or statistics according to students at Level 4 QQI. | SCI | <https://www.supplychaininitiative.eu/> |
| Food sector retail and stock control methods | Education | This is a good resource because it is a detailed breakdown of the actual tasks in stock controlling in a food related retail environment. | Food.gov.uk | <https://www.food.gov.uk/business-guidance/safer-food-better-business> |
| Health & Safety and stock | Education | A great general resource with further links in the subject area. | Citizens Information and the Health and Safety Authority of Ireland | <http://www.citizensinformation.ie/en/employment/employment_rights_and_conditions/health_and_safety/health_safety_work.html>  <https://www.hsa.ie/eng/Publications_and_Forms/Publications/Retail/Retail_Distribution1.pdf>  <https://www.hsa.ie/eng/Your_Industry/Healthcare_Sector/Occupational_Hazards_in_Hospital_Departments/Department_Hazards/Stores_Warehouse/> |
| Merchandising and stock | Definition | Good definition of what Merchandising entails.  Basic Principles (Add Condition of Product to make a more complete list)  Superb handout explaining visual merchandising. | Business Dictionary.com  Design Community weblink.  Julia Langkraehr  European Retail Property School | <http://www.businessdictionary.com/definition/merchandising.html>  <http://superiormodel.com/community/the-5-rs-of-retail-merchandising/>  <https://www.icsc.org/uploads/event_presentations/RetailingConceptsAndVisualMerchandising_JuliaLangkraehr.pdf> |
| Costs of Stock and Shrinkage  Customer service and  **Technology** in Stock Control  **Inventory Control** **Diagrams** and Key Terminology  **Barcodes** / Scanners | U-Tube Video Education  Controlling costs and stock control education.  Operations and modern management of stock in retail.  U-Tube A-Level Education. | U-Tube video link which is excellent at explaining how to deal with stock units and knowing how/when to order stock and hold in the warehouse. Six minutes long.  An excellent resource on Shrinkage.  **Hardware Store Example**  This U-Tube video is about modern technology used in stock control. Handheld scanner, IT systems are all mentioned and detailed in this five-minute video. Use within the first or second week of training as it is an excellent explanation about technology and stock control.  An excellent explanation eleven-minute video on **stock control and how stock control diagrams are used**. All Level 4 students should be prepped on the main terms within this video first before showing this.  A great information / explanation on how and why barcodes are so important and work for retailers. | Logisticsbureau.com  The Balance  <http://www.youtube.com/c/TakingTheBiz> | <https://youtu.be/qkZQxXJuqKo>  <https://www.thebalancesmb.com/top-sources-of-retail-shrinkage-2890265>  <https://www.youtube.com/watch?v=1d0O8MAMyAM>  <https://www.youtube.com/watch?v=nsFH8__RZI0>  <http://www.waspbarcode.com/buzz/how-barcode-scanners-work/> |
| Stock Control Technology in a food retail environment | U-Tube | An excellent series of video clips showing how Tesco stores use technology in their stock control systems. | Tesco PLC | <https://www.youtube.com/watch?v=noa4SmYhjTA> (Copy and paste directly into web browser). |

**Useful Organisations:**

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| **Name** | **Contact Information** |
| Retail Excellence Ireland | <https://www.retailexcellence.ie> |
| Hardware Association Ireland | <https://hardwareassociation.ie> |
| Failte Ireland | <http://www.failteireland.ie/> |
| Vend | <https://www.vendhq.com/uk/tour/inventory-management-software?campaign=&gclid=Cj0KCQiAxZPgBRCmARIsAOrTHSZIt_WN209HVIIFCuNtbFxLK8gvlG_HG4EYEuieeVmqo_0CraUci8waAtvVEALw_wcB> |
| Tutor2U | Generally this website in very useful for materials on many subject areas. See:<https://www.tutor2u.net/business/blog/qa-explain-what-induction-training-is> |

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| **MOOCs (Massive Online Open Courses)** | |
| Free access to online courses  Search regularly for new courses and new start dates | <https://www.mooc-list.com/> |